

T & Cs



Tremorran & The Angel Gallery
Botallack, St Just. TR19 7QJ
Tel: 01736 786272 / 07768 166309
Email: missanniehenry@hotmail.com

Booking: a reservation is confirmed by email on receipt of the booking.

Payment: we do not take deposits. An invitation to make full payment will be sent by email 4 weeks before your stay. Where your stay is within the next 4 weeks immediate payment will be requested. Payment may be made by BACS or cheque.

Cancellation: a reservation is a binding contract, and as such you may incur charges if you subsequently cancel or alter the reservation. We reserve the right to make a cancellation charge of 25% of the total booking if a cancellation is made within 4 weeks of arrival. We strongly recommend the use of holiday cancellation insurance to safeguard against unforeseen circumstances.

Arrival/check in: rooms are normally available from 4pm; the latest time for arrival/check-in is 9pm. If you arrive early and your room is not ready you are welcome to leave your bags.

Departure/check out: guests are asked to vacate their rooms by 10am on the day of departure.

Pets: we do not allow dogs.

Liability: we do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Damages and Breakages: you are responsible and liable for any breakages or damages, which you cause, to the house or its contents. All we ask is that you report any incidents as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

Privacy Policy: any data collected during the course of your reservation will be stored on our computer. We will not share your details with any third party.